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Portland's Beloved Taqueria  
Family-owned since 2001

# SHIFT LEADS

Cha! Cha! Cha! is a fast-casual counter service restaurant located at terminal "D." We are curating a dream team for this hot spot, which starts with you!

If you are a leader who fosters a positive, upbeat environment, respects your team by arriving on time, ready to work, & raises the bar in customer service, food quality, & presentation excellence - come work for us! Our family-owned and operated taquerias offer Portland an authentic taqueria experience with traditional recipes from South-Central Mexico that are naturally rooted in whole foods, slow cooking & bold flavors in a fun, vibrant atmosphere.

## Job Responsibilities

- Lead the team (approx. 4-5 employees) during your shift
  - Delegate employee tasks & breaks
- Ensure all employees provide friendly customer service
- Oversee accuracy, quality & presentation of food/drink orders
  - Ensure all House, Airport, Health Department & OLCC Policies are in compliance
  - Conduct on-the-job training for new employees
- Maintain a positive, effective & respectful work environment
  - Run sales/cash reports
  - Inventory & product ordering
- Ensure the restaurant operates smoothly. You are the "go to" person if there are any problems.
  - Maintain a clean & safe work environment
- Coordinate routine equipment maintenance & repairs
  - Implement cost saving measures
- Communicate restaurant specials/promotions to team so they can effectively sell to customers
- Assist on the POS system, the line & dish washing as needed

## Qualifications

- 1+ years experience managing a team in a fast-paced restaurant environment **required**
- Commercial kitchen and/or line cook experience **required**
  - Ability to operate a POS system
  - Cash management experience
  - Verbal & written communication skills
  - Passion to lead & motivate others

## Salary & Benefits

- Bi-Weekly Salary \$1,800
- + Equally Pooled Tips (average +\$8/person/hour)
  - Consistent Schedule, 45-hours/week
    - 90-day Evaluation
  - Paid Employee Parking or Trimet Pass
    - Paid Meals During Shifts
- Paid Vacation & Sick Leave (after 1-year of employment)
- **Room to grow within our Family-owned Business**

We currently have four brick and mortar locations across Portland, as well as carts inside the MODA Center, Providence Park & the Veterans Memorial Coliseum. **Celebrating 23-years!**

Check out what we're up to!

 [chachapdx.com](http://chachapdx.com)

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